

Contact Us

641-762-3772
800-469-3772
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Visit Us/Mail Us

105 South Main
P.O. Box 20
Kanawha, IA 50447
M-F 8am - 4:30pm

Internet Technical Support

Free & Available 24/7, 365 days a year
800-205-1110

After Hours Repair

641-762-3772

Submit Your Payment 6 Ways

- Mail
- Walk In
- Drop Box
- Auto Pay*
- Auto Charge
- Online Billing

***Sign up for Auto Pay and receive a one-time \$5.00 bill credit!**

QUICK TIP!

When you push the menu button to search channels, if you push it twice it will put your current channel in a small box in the corner of your television so you can search and not miss any of the current show you are watching.

 Find us on Facebook!

From the desk of Randy...



Frequently Asked Questions

How does Comm1 determine the list of channels in your lineup?

Comm1 has contracts with the content providers that require certain channel locations in our lineup, the carriage of their affiliate channels, minimum carriage requirements, and the channel packages we must provide to our customers. Content providers often do what's referred to as "tying" channels - this means they require us to take several of their affiliate channels in

order to get the one channel we are interested in. They either don't offer the channel we are interested in a la carte, or they make the a la carte rate so expensive, we are fiscally forced to take the group of channels.

Will I ever be able to purchase only the channels I want to watch? Many consumers would like to be able to pick and choose their TV channels and purchase them a la carte. Due to the channel tying described above, however, a la carte TV is not currently possible via any cable or satellite provider, including Comm1.

There's been much discussion in recent years with the Federal Communications Commission (FCC) about the programming tactics of the content providers. So far, the FCC has done little to regulate this aspect of the business.

Why does my cable bill keep going up? We pay rates per subscriber each month for the programming on our channel lineup. The vast majority of your monthly cable bill pays for this programming. It's important to note that the rates we are given in our rural communities are almost always higher than what is offered to larger companies in more populated areas. We have very little control in determining the rates, as most contracts are a "take it or leave it" offer from the content providers.

If you have any questions or concerns, please call 641-762-3250.



Comm1 gives back...

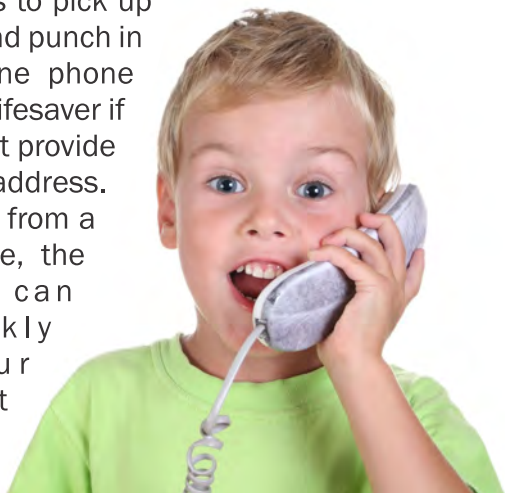
Aureon recently awarded a charity grant to the Liberty School Museum. Comm1 was honored to match this grant in our continued effort to support our local area.

Congratulations!

Mommy, where is the phone?

Picture this scenario: You have an emergency in your home - let's say you're choking or experiencing another medical crisis - and your young child needs to call 911. If there is no landline, your child will have to locate your cell phone (which could be anywhere), unlock it, enter a passcode or tap on the word "Emergency," find the phone icon, get to the keypad, enter 911, and then tap on Call or Send. That's a long list of steps for a child, especially during the stress of an emergency situation.

By contrast, when your home has a landline in a set location, your child can get to it easily without searching. Calling is much easier as well, since he or she just needs to pick up the receiver and punch in 911. A landline phone can also be a lifesaver if your child can't provide your home's address. By calling 911 from a landline phone, the dispatcher can more quickly locate your home's exact location.



**Please use
extreme caution
when burning ditches
and debris around
communication
pedestals!**

2016 Directories will be distributed soon!

Comm1 will be distributing several thousand telephone directories to members in August. The new Telephone Directory provides you with Comm1 customer listings, as well as listings from area communities you frequently call.

This year's directory photo winner is Barbara Eekhoff of Britt. Barbara's winning photo was of the Hancock County Fairgrounds with a summer storm moving in. Barbara will be rewarded with a \$500 donation toward her favorite charity! If you need additional directories, pick one up at the office in Kanawha.



Winning entry by Barbara Eekhoff

Easy Peanut Butter Cookies

Stir together 1 cup peanut butter, 1 cup sugar, 1 large egg and 1 teaspoon vanilla extract in a large bowl until combined. Shape dough into 1-inch balls.

Place balls 1 inch apart on ungreased baking sheets, and flatten gently with tines of a fork.

Bake at 325 degrees for 15 minutes or until golden brown.