



105 S. Main Street • PO Box 20
Kanawha, IA 50447
Phone: 641-762-3772
Fax: 641-762-8201
www.comm1net.net

GENERAL INFORMATION

Service Address

Name _____
Street _____
City/State/Zip _____

Mailing Address (if different from Service Address)

Name _____
Street _____
City/State/Zip _____

Directory Listing

Name _____
Street _____
City/State/Zip _____

Date Service Requested _____
Date & Time of Appt. _____

PERSONAL INFORMATION

Occupation _____
SSN# _____
Daytime Phone _____
Email address _____

Employer _____
D.O.B. _____
Emergency Phone _____

LOW INCOME ASSISTANCE PROGRAM

Notice to all persons ordering new residential service. A low income assistance program is available to qualified persons. Please ask for details.

I authorize the Communications1 Network Company to conduct a credit inquiry according to the previous statements and answers on this application form: Yes No

Signature of Applicant _____ Date: _____

CSR Signature _____ Date: _____

CPNI - Customer Proprietary Network Information

FCC Implemented rule to protect the privacy of information contained in your account with Comm1. New rules allow Comm1 to discuss account information ONLY with person(s) listed on account. Comm1 must authenticate that person & will do so by asking a specific question to which you have previously provided an answer.

Please notify us if you would like to add users to your account, so we can set up a security question and password.



LONG DISTANCE SERVICE

Comm1 offers several choices of long distance carriers. Customers are not required to use Comm1's long distance. If you would like to use a different carrier, please list your choice in the Interlata and Intralata areas below. If using a carrier other than Comm1, you must contact them to set up account.

Local only: _____ Interlata: _____ Intralata: _____

CHOOSE THE BUNDLE THAT FITS YOUR NEEDS!

BUNDLE 25 - \$129.00

Savings 19%

- Unlimited local calling
- Caller ID, Premium Voicemail
- 100 Minutes Nationwide Calling
- 25/25MB High Speed Internet
- Includes Managed Wifi
- Expanded Digital Cable with 1 Digital Box

Total Number of Digital Boxes _____

All bundles can be customized with many add-ons and upgrades – ask for details!

BUNDLE 50 - \$139.00

Savings 23%

- Unlimited local calling
- Caller ID, Premium Voicemail
- 315 Minutes Nationwide Calling
- 50/50MB High Speed Internet Includes Managed Wifi
- Expanded Digital Cable with 1 Digital Box

Total Number of Digital Boxes _____

BUNDLE 75 - \$149.00

Savings 27%

- Unlimited local calling
- Caller ID, Premium Voicemail,
- 440 Minutes Nationwide Calling
- 75/75MB High Speed Internet
- Includes Managed Wifi
- Expanded Digital Cable with 1 Digital Box

Total Number of Digital Boxes _____

INDIVIDUAL RESIDENTIAL SERVICES

PHONE

- Residential Phone \$22.50
- Additional line \$15.00
- Toll Free Service \$.15 per minute with first 20 min. free \$3.00
- Flat Rate Plan \$0.16/min.
- Flat Rate Plan \$0.11 per min. & \$3.50/mo.
- 315 Nationwide Minutes \$25.00
- 440 Nationwide Minutes \$35.00
- Caller ID Name and/or # \$4.50
- Robo Call Screening \$1.00
- Premium Voicemail \$5.95
- Call Forwarding \$1.50
- 3-way Calling \$.50
- Call Waiting \$.50
- Call Waiting with Caller ID \$1.50
- Wire Maintenance \$3.00

INTERNET

- 25/25MB High-speed Internet + Basic Phone, includes Managed Wifi \$62.45
- 50/50MB High-speed Internet \$49.95
- 75/75MB High-speed Internet \$59.95
- Gigacenter - wireless router \$5.00
- SecureIT Plus monthly service \$6.00
- Online Backup (5GB) \$4.00
- Online Backup (50GB) \$7.95
- Online Backup (250GB) \$14.95
- Password Genie \$2.00
- Static IP (\$50 one-time installation fee) \$5.95

CABLE

- Expanded Digital Cable \$69.00
- Basic Cable \$30.00
- Additional Digital Box (each) \$5.00
- DVR \$11.00
- Premium Channels \$15.00

Choose from Cinemax, HBO, Starz/Encore or Showtime. Premium channel discounts: 1 for \$15, 2 for \$27, 3 for \$39 and all 4 for \$50.

Total Number of Digital Boxes _____

1 Digital Box FREE with service. Customer is responsible for returning all equipment upon discontinuation of service. If not returned, a \$250 charge will be incurred per box.

The CATV Retransmission Fee collected by Comm1 is used to purchase the right retransmit local network stations (NBC, CBS, ABC, and Fox). Hancock/Cerro Gordo Counties - \$33.21 Kossuth/Wright Counties - \$30.41 Customer Initials: _____

EMAIL INFORMATION Extension will be @comm1net.net Preferred Username _____

Security Question - Mother's Maiden Name _____

Emails: Up to 4 additional email accounts are included with service. Extension will be @comm1net.net. You are not required to use any additional usernames. Usernames need to be 15 characters or less.

ALL PRICES SHOWN DO NOT INCLUDE REGULATORY FEES AND TAXES. INSTALLATION AND EQUIPMENT CHARGES MAY APPLY. ALL SERVICES SHOWN MAY NOT BE AVAILABLE IN ALL AREAS. SPEEDS LISTED INDICATE POTENTIAL DOWNLOAD SPEED OF SERVICE. UPLOAD SPEEDS WILL BE LESS THAN DOWNLOAD SPEEDS AND VARY BASED ON PRODUCT DELIVERY. CONTACT OFFICE FOR FULL DETAILS.



AUTO PAY

With our Auto Pay program, you will not have to write another check to pay for your monthly communications bill. When you enroll, we will automatically deduct the "Total Amount Due" (found on your bill) from your checking account on the 5th of each month. You will continue to receive your monthly bill for review, but it will reflect 'Direct Payment Program' authorization, unless you choose e-bill only option.

I wish to use Electronic Banking I wish to receive an e-bill only at this email address: _____

I (we) hereby authorize Comm1, hereinafter called COMPANY, to initiate debit entries to my (our) checking account indicated below, at the depository name below, hereinafter called DEPOSITORY, to debit some to such account on the fifth (5th) of each month.

This authority is to remain in full force and effect until COMPANY and DEPOSITORY have received written notification from me (or either of us) of its termination and/or bank account is discontinued, in such time and in such manner as to afford COMPANY and DEPOSITORY, a reasonable opportunity to act on it. The notification to the COMPANY should reach them prior to the 20th of the month with termination to affect the next month's billing. I understand that adequate account balances must be maintained by me for the auto pay debit on the 5th. If not, a fee will be charged to my account and the resulting non-payment could lead to disconnection of service.

For Verification purposes, a voided check must accompany this agreement.

Name on account _____

Bank Name _____

Transit/ABA Number _____

City/State/Zip _____

Account Number _____

Signature _____

STATEMENT OF NONDISCRIMINATION – Communications 1 Network, Inc. is the recipient of Federal financial assistance from the U.S. Department of Agriculture (USDA). The USDA prohibits discrimination in all the programs and activities on the basis of race, color, national origin, age, disability and where applicable, sex, marital status, familial status, parental status, religion, sexual orientation, genetic information, political beliefs, reprisal, or because all or part of an individual's income is derived from any public assistance program. (Not all prohibited bases apply to all programs.) Persons with disabilities who require alternative means for communication or program information (Braille, large print, audiotape, etc.) should contact USDA's TARGET Center at (202) 720-2600 (voice and TDD). To file a complaint of discrimination, write to USDA Director, Office of Civil Rights, 1400 Independence Avenue S.W., Washington, DC 20250-9410, or call toll free (866) 632-9992 (voice) or 800-877-6339 (TDD) or (866) 377-8642 (relay voice users). USDA is an equal opportunity provider and employer.

WIRE MAINTENANCE

I would like to subscribe to the Wire Maintenance Plan for \$3.00 per month. With the wire maintenance plan, Comm1 will repair or replace any inside wiring that creates a service problem.

CUSTOMER COMPLIANCE AGREEMENT & AUTHORIZATION

By establishing an account with Comm1 or using any software provided, developed, licensed or owned by Comm1. I AGREE TO BE BOUND BY THIS AGREEMENT AND TO USE THE services in compliance with this agreement and other Comm1's policies posted from time to time on our website at www.comm1net.net.

I understand that all charges listed on this application are monthly (with the exception of installation) and do not include taxes and regulatory fees.

I authorize Comm1 to install all appropriate equipment for the services I have requested. I understand that all policies and procedures can be found on Comm1's website or given upon request. All adults are required to sign this application.

Customer Signature _____ **Date** _____