



105 S. Main Street • PO Box 20  
Kanawha, IA 50447  
Phone: 641-762-3772  
Fax: 641-762-8201  
[www.comm1net.net](http://www.comm1net.net)

**GENERAL INFORMATION**

Business Name \_\_\_\_\_ Tax# \_\_\_\_\_  
Contact Name \_\_\_\_\_ Cell # \_\_\_\_\_  
E911 Address \_\_\_\_\_  
City/State/Zip \_\_\_\_\_  
Work Phone Number \_\_\_\_\_ Fax Number \_\_\_\_\_  
Date Service Requested \_\_\_\_\_ Date of Install \_\_\_\_\_  
Billing Name & Address \_\_\_\_\_

**PHONE SERVICE** Business phone line: \$30.00 Additional phone lines: \$20.00

Number of Phone Lines: \_\_\_\_\_ Fax Lines: \_\_\_\_\_ 800 Numbers: \_\_\_\_\_ Porting Phone Numbers: \_\_\_\_\_ Y/N

**PHONE FEATURES**

<input type="checkbox"/> 3-Way Calling	\$2.00	<input type="checkbox"/> Telemarketing Screening	\$1.00
<input type="checkbox"/> Call Waiting	\$2.00	<input type="checkbox"/> Premium Voice Mail	\$6.00
<input type="checkbox"/> Non-Published Listing	\$.50	<input type="checkbox"/> Call Forwarding	\$2.00
<input type="checkbox"/> Caller ID	\$5.00	<input type="checkbox"/> Call Waiting/Caller ID	\$2.00

**LONG DISTANCE**

Comm1 offers several choices of long distance carriers. Customers are not required to use Comm1's long distance. If you would like to use a different carrier, please list your choice in the interlata and intralata areas below.

I have chosen not to use Comm1 as my long distance carrier. Please use the following long distance carrier(s) for my intralata (in area) and interlata (out of area) toll service. This appointment shall remain in effect unless modified.

Intralata (in area) Choice \_\_\_\_\_

Interlata (out of area) Choice \_\_\_\_\_

<input type="checkbox"/> Comm1 Flat Rate	\$ .05 per minute	<input type="checkbox"/> 250 Nationwide Minutes	\$13.00
<input type="checkbox"/> 100 Nationwide Minutes	\$7.00	<input type="checkbox"/> 500 Nationwide Minutes	\$24.00

Customer will be charged flat rate regardless of actual minutes used. Any time over package will be charged at \$.05 per minute. Rates apply to Continental USA only.



---

**INTERNET SERVICES (Can request any speed)**

Speed Needed \_\_\_\_\_

Cost \$ \_\_\_\_\_

- 25/25MB High Speed Internet \$65.00
- 50/50MB High Speed Internet \$80.00
- 75/75MB High Speed Internet \$90.00
- 150/150MB High Speed Internet \$150.00

**Additional Internet Services**

- Static IP (\$50 one-time installation fee) \$5.95

**EMAIL INFORMATION** Extension will be @comm1net.net Preferred Username \_\_\_\_\_

Security Question - Mother's Maiden Name \_\_\_\_\_

Emails: Up to 4 additional email accounts are included with service. Extension will be @comm1net.net. You are not required to use any additional usernames. Usernames need to be 15 characters or less.

---

**DIGITAL CABLE SERVICE**

- Expanded Digital Cable \$75.00
- Basic Cable \$30.00
- Additional Digital Box (each) \$5.00
- DVR \$11.00

**Premium Channels Available** – Choose from Cinemax, HBO, Starz/Encore or Showtime

Premium channel discounts: 1 for \$15, 2 for \$27, 3 for \$39 and all 4 for \$50.

*Digital cable includes 1 digital box free with service. Each additional is \$5.00. Customer is responsible for returning all equipment upon discontinuation of service. If not returned, a \$250.00 charge will be incurred per box.*

*The CATV Retransmission Fee collected by Comm1 is used to purchase the right retransmit local network stations (NBC, CBS, ABC, and Fox). Hancock/Cerro Gordo Counties - \$33.21 Kossuth/Wright Counties - \$30.41*

Customer Initials: \_\_\_\_\_

---

 **BUSINESS BUNDLE – One Simple Package - \$134.95****Includes Unlimited Local Calling / Caller ID / Voicemail / 500 Nationwide Minutes / 50/50MB High-speed Internet***There are many upgrades and add-ons available to customize your bundle. Please ask for pricing and details.*

---

**WIRE MAINTENANCE**

- I would like to subscribe to the Wire Maintenance Plan for \$3.00 per month. With the wire maintenance plan, Comm1 will repair or replace any inside wiring that creates a service problem.

---

**CPNI - Customer Proprietary Network Information**

FCC Implemented rule to protect the privacy of information contained in your account with Comm1. New rules allow Comm1 to discuss account information ONLY with person(s) listed on account. Comm1 must authenticate that person & will do so by asking a specific question to which you have previously provided an answer.

Please notify us if you would like to add users to your account, so we can set up a security question and password.



**AUTO PAY**

With our Auto Pay program, you will not have to write another check to pay for your monthly communications bill. When you enroll, we will automatically deduct the "Total Amount Due" (found on your bill) from your checking account on the 5<sup>th</sup> of each month. You will continue to receive your monthly bill for review, but it will reflect 'Direct Payment Program' authorization, unless you choose e-bill only option.

I wish to use Electronic Banking     I wish to receive an e-bill only at this email address: \_\_\_\_\_

*I (we) hereby authorize Comm1, hereinafter called COMPANY, to initiate debit entries to my (our) checking account indicated below, at the depository name below, hereinafter called DEPOSITORY, to debit some to such account on the fifth (5<sup>th</sup>) of each month.*

*This authority is to remain in full force and effect until COMPANY and DEPOSITORY have received written notification from me (or either of us) of its termination and/or bank account is discontinued, in such time and in such manner as to afford COMPANY and DEPOSITORY, a reasonable opportunity to act on it. The notification to the COMPANY should reach them prior to the 20<sup>th</sup> of the month with termination to affect the next month's billing. I understand that adequate account balances must be maintained by me for the auto pay debit on the 5<sup>th</sup>. If not, a fee will be charged to my account and the resulting non-payment could lead to disconnection of service.*

**For Verification purposes, a voided check must accompany this agreement.**

Name on account \_\_\_\_\_

Bank Name \_\_\_\_\_

Transit/ABA Number \_\_\_\_\_

City/State/Zip \_\_\_\_\_

Account Number \_\_\_\_\_

Signature \_\_\_\_\_

STATEMENT OF NONDISCRIMINATION – Communications 1 Network, Inc. is the recipient of Federal financial assistance from the U.S. Department of Agriculture (USDA). The USDA prohibits discrimination in all the programs and activities on the basis of race, color, national origin, age, disability and where applicable, sex, marital status, familial status, parental status, religion, sexual orientation, genetic information, political beliefs, reprisal, or because all or part of an individual's income is derived from any public assistance program. (Not all prohibited bases apply to all programs.) Persons with disabilities who require alternative means for communication or program information (Braille, large print, audiotape, etc.) should contact USDA's TARGET Center at (202) 720-2600 (voice and TDD). To file a complaint of discrimination, write to USDA Director, Office of Civil Rights, 1400 Independence Avenue S.W., Washington, DC 20250-9410, or call toll free (866) 632-9992 (voice) or 800-877-6339 (TDD) or (866) 377-8642 (relay voice users). USDA is an equal opportunity provider and employer.

**CUSTOMER COMPLIANCE AGREEMENT & AUTHORIZATION**

***By establishing an account with Comm1 or using any software provided, developed, licensed or owned by Comm1. I AGREE TO BE BOUND BY THIS AGREEMENT AND TO USE THE services in compliance with this agreement and other Comm1's policies posted from time to time on our website at [www.comm1net.net](http://www.comm1net.net).***

***I understand that all charges listed on this application are monthly (with the exception of installation) and do not include taxes and regulatory fees.***

***I authorize Comm1 to install all appropriate equipment for the services I have requested. I understand that all policies and procedures can be found on Comm1's website or given upon request. All adults are required to sign this application.***

***Customer Signature*** \_\_\_\_\_ ***Date*** \_\_\_\_\_

***Customer Signature*** \_\_\_\_\_ ***Date*** \_\_\_\_\_